

Employee Intranet, Employee Directory, Enterprise Search

A local healthcare organization with over 9,000 employees needed to upgrade their existing intranet to address issues with creating and managing content, search, site navigation, and the employee directory. Employees simply could not find what they needed to do their jobs efficiently.

Technology Used

- SharePoint 2010

CHALLENGE

- Inadequate content/document storage
- Inefficient process for editing and publishing content
- Need for improved collaboration
- Decentralized content owner model + training up to 6 different tools
- Information silos
- Ever-growing security and privacy concerns

OUR ROLE

- Developed plan for information architecture, governance, security and search
- Consulted on enterprise taxonomy and metadata
- Designed and developed workflows and approvals to improve business processes and manage documents
- Configured Federated Search
- Designed and Configured My Sites
- MySite synchronization with Active Directory

